



Ingersoll Rand Industrial Technologies
800-B Beaty Street
Davidson, NC 28036
USA

July 19, 2010

RECALL # 20102906

IMPORTANT SAFETY NOTICE

Cornwell Tools Branded 3/8" and 1/2" Composite Impact Tool Identification of End Users for a PRODUCT RECALL

To Our Valued Customer:

Ingersoll Rand is voluntarily recalling a limited number of 3/8" and 1/2" Cornwell Tools branded Composite Impact Tools with serial numbers **A10D190001 to A10D319999** or **A10E010001 to A10E319999** and **SP10D190001 to SP10D319999** or **SP10E010001 to SP10E319999**. Tools manufactured between **April 19th and May 31, 2010** may have a weak tilt valve in the inlet bushing assembly. If this tilt valve malfunctions during operation, there is potential for the tool to run immediately after air has been applied to the tool, without the trigger being actuated, which could result in injury or property damage. To stop a running tool, turn off the air supply at the source then remove the air hose from the tool. **Ingersoll Rand is requesting that you stop using this product immediately and return it to the Service Center listed below for repair.**

The Cornwell Tools branded tools affected include the models listed below with the serial numbers listed above. Figure 1 shows the location of the model number and the serial number:

Table 1: Affected 1/2" impact tool models

IR-C8000

Table 2: Affected 3/8" impact tool models

IR-C2115

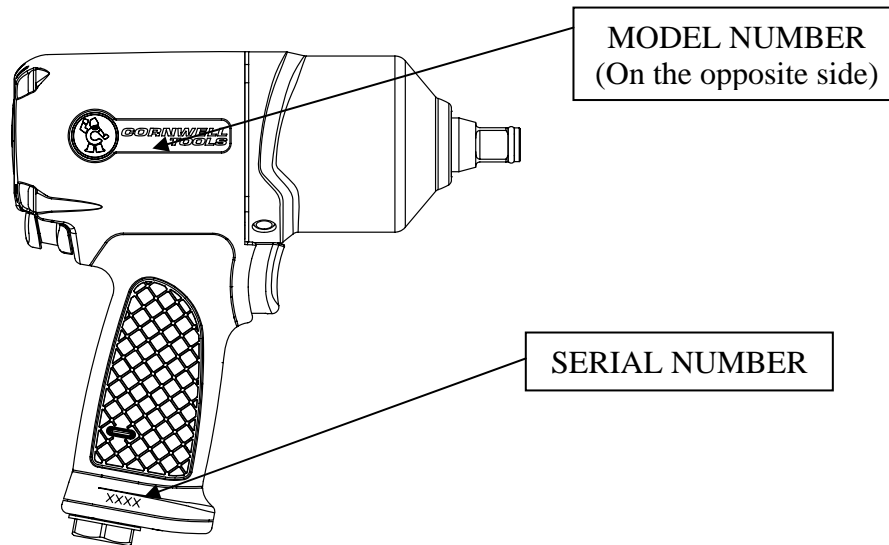


Figure 1: Location of model and serial number.

If you are in possession of an impact tool that matches the descriptions above, please follow the instructions below to update your tools and repair kit stock.

It is imperative we obtain your immediate response to this request; failure to do so could result in personal injury or property damage. If you are in possession of an impact tool that matches the description above and/or have been experiencing problems with leakage or low power, please contact the Service Center below to arrange for a free warranty repair.

Power Tool Repair
891 Moe Drive
Akron, OH 44310
Phone Number: (330) 630-0022

or

Discount Tool Repair
3343 Losee Road #1
Las Vegas, NV 89030
Phone Number: (702) 657-6570

To obtain a shipping label to one of the Service Centers above please contact Ingersoll-Rand at the following toll free number: 1-800-866-5457. Choose option #6 (for Recall), or by email at recall@irco.com and reference RECALL # 20102906.

We at Ingersoll-Rand set high standards for the products we sell and are voluntarily taking this action to ensure that those standards of quality, safety, and reliability continue to be met. We apologize for any inconvenience this may cause you and thank you in advance for your cooperation and assistance.

Sincerely,

A handwritten signature in black ink that reads "T. B. Adams".

Terry Adams
Director, Technical Services & Reliability